

# Customer Returns & Exchange Form

Please complete the following form in order to return or exchange.



## UK Returns

Customer Name and Address ----- ----- ----- ----- -----	Order Number -----
Tel :	Email :

### Information

- Please complete the form and return it with the items using the pre-printed returns label attached
- All postal charges are at the cost of the customer and we recommend using registered post
- If an exchange or replacement is required, an email will be sent then the items will be dispatched
- If for any reason the item(s) is/are out of stock, a refund will be issued
- If a refund is required an email will be sent to confirm the refund has taken place, please allow up to 10 working days after the email date for the funds to appear in your account
- Please note we will only refund using the original Payment method used (i.e. Apple Pay / Credit card / PayPal)

### Return Reasons

- |                       |                            |
|-----------------------|----------------------------|
| 1. Dislike Fit        | 6. Description inaccurate  |
| 2. Dislike Fabric     | 7. Product not as expected |
| 3. Quality inadequate | 8. Ordered for choice      |
| 4. Wrong Item Sent    | 9. Arrived too late        |
| 5. Product is damaged | 10. Other (use comments)   |

QTY	Item Code	Description	Return Reason(s)	Comments
<i>(i.e. 1)</i>	<i>(i.e. see receipt)</i>	<i>(i.e. white shirt)</i>	<i>(i.e. 1)</i>	

Returns Label (please use this label with your local postal service)

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<p>Nickson (Returns) Unit 165 3 Cornell Square London SW8 2ES</p>	<p>Postage Required</p>
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